

SAFEGUARDING THE FUTURE

Navigating Cybersecurity & Compliance In The Age Of Generative AI

10th Annual New York Metro Joint Cyber Security Conference & Workshop October 19th – 20th, 2023

The Future Of Al Is Not Just About Innovation, But Also, About Securing That Innovation

The Rapid Evolution Of The Cyber Threat Landscape And The Emergence Of Powerful Generative AI Are Compelling Cybersecurity Leaders To Continuously Adapt Protection Strategies And Collaborate Closely With Stakeholders' Enterprise-wide To Manage Emerging Risks Proactively



100%

Nearly all business leaders say their company is prioritizing at least one initiative related to AI systems in the near term

35%

But over the next 12 months, only 35% of executives say their company will focus on improving the governance of AI systems

32%

And only 32% of risk professionals say they're now involved in the planning and strategy stage of applications of generative AI

Agenda



The Dual Nature of Generative AI



Identifying and Mitigating AI-Specific Risks



Navigating Regulatory Complexities



Possible Solutions



What are the risks?



Collaborative Defense in Al



The Dual Nature Of Generative Al

Potential of Generative Al



Automating content creation like reports, code, designs



Natural language capabilities for chatbots, virtual assistants



Democratizing data analysis and scientific exploration



Personalizing education and customized recommendations



Streamlining business workflows and processes



Enhancing creative outlets like art, music, writing



Generating insights from proprietary data



Potential misinformation spread or copyright infringement

Inherent Risks



Biases and harmful content generation



Data exposure, poisoning and manipulation



User profiling and loss of privacy



Account impersonation, fraud generation



Deepfakes and unauthorized impersonation



Theft or unauthorized sharing of sensitive data

Key Areas of Risk

Generative AI Projects Pose Major Cybersecurity Risk To Enterprises

Data Management Risk Trust Boundary Risk Underlying model risks in LLMs include inadequate AI Trust boundaries in opensource development ensure alignment & overreliance on generated content, with security and reliability, but enabling LLMs to access external resources can introduce vulnerabilities due to OpenAI cautioning users about these concerns in the ChatGPT interface the unpredictability of LLM outputs. **Inherent Model Risk No Security Best Practices** Open-source adoption of generative AI can lead to risks Data-management risks in ML systems can lead to unintentional data leaks and intentional training-data like improper error handling and insufficient access

poisoning, compromising the security, effectiveness,

and ethics of models like LLMs

controls, allowing attackers to gather sensitive information or exploit vulnerabilities, and enabling users to overstep their permissions

Strategies To Mitigate Generative Al Risks

Implement strong data governance **0**] around access, lineage, and consent for training data

Perform extensive testing to detect **02.** biases, distortions, and blind spots prior to deployment



Use ethical frameworks and red teaming **03.** to surface potential abuses early in the development process

Continuously measure how **04** models perform on distorted or adversarial inputs

Employ sandboxed development 01. environments and model risk management procedures

Monitor models at runtime for signs of data poisoning or model deterioration 02.



03. Rate limit generative models to slow down malicious automation

Employ multiple generative models 03. for diversity & to mask individual model biases

02. Build in watermarking techniques to track progeny models and detect theft

Use differential privacy, federated

data

01. learning, and other techniques to protect



Create triggers to failsafe to safe **04** outputs when models face unpredictable inputs

Maintain rigorous version control & **04.** memorialize model provenance endto-end



Regulatory Complexities

Current cybersecurity regulations struggle to fully address the emerging data protection, safety, transparency, accountability, and misuse risks introduced by fast-evolving generative AI systems.

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Quality and safety regulations written for standard software struggle to encompass emergent behaviors of complex AI systems. Hard to audit



Data privacy regulations were not designed to cover synthetic but realistic data generated by AI systems.



Protecting proprietary AI model IP while also enabling oversight for accountability is a challenging balance



International variances in AI laws and norms lead to governance gaps that threat actors can exploit



Evolving Compliance Landscape



Artificial Intelligence Risk Management Framework (AI RMF 1.0)

AI Frameworks



Established frameworks, such as the NIST AI risk management framework & the ISO framework for AI systems using machine learning, are a good start for designing and deploying trusted AI applications



So too are industry requirements and norms, such as guidance from the Office of the Comptroller of the Currency, Consumer Financial Protection Bureau & the Federal Reserve. And there are more than 800 national AI policies from more than 69 countries, territories & the EU

Evolving Compliance Global Approach







United States: The Administration and Congress are taking initial steps to produce legislation to regulate AI and using interim measures, such as the White House's recently announced voluntary agreement with seven prominent generative AI companies to provide minimum guardrails for safety, security and public trust, as safeguards. Link

EU and UK: The EU is expected to finalize the EU AI Act, which will classify AI usage based on risk levels, by late 2023, and a white paper issued by the UK government in March empowers sectoral regulators to regulate AI within their jurisdictions and indicates the government's plan to establish central functions to support sectoral regulators. Link

China: In June, China issued its first regulations on generative AI technology, introducing significant obligations for service providers, including content monitoring, marking and data sourcing, while emphasizing the protection of users' personal information through agreements outlining responsibilities. Link

RISK STAKEHOLDERS



Chief Information Security Officer (CISO)



Generative AI Threat Landscape

- * Sophisticated phishing threats.
- Deep fake video or audio impersonations.
- Offensive AI capabilities mapped to MITRE ATT&CK framework

Cyber Defense Protections

- Protect proprietary language, foundational models, and new content.
- Countermeasures: Automate, update, and upgrade

Action Steps

- * Assess access privileges.
- Build EDR platforms using generative AI.
- Evaluate model vulnerabilities.
- Prepare for high-resolution threat models.
- Establish data loss prevention controls.
- Protect internal/local generative AI models





Chief Data Officer

Generative Al Data Risks

- * Exacerbation of data and privacy risks
- * Unauthorized access, bias, and data loss



Risk-Mitigation Actions

- * Enhance data governance protocols.
- * Monitor and protect data sharing to external AI models.

Chief Compliance Officer



Regulatory Landscape

- * New regulations and stronger enforcement
- * Mapping AI applications to existing laws



Risk-Mitigation Actions

- * Upgrade regulatory reporting & Monitor FTC actions
- * Assess compliance posture
- * Update core compliance artifacts
- * Establish strong model governance processes

General Counsel



Legal Risks

* IP exposure, secondary data uses, litigation, and investigations



- * Limit IP exposure.
- * Guard against improper secondary uses of data
- * Plan for litigation and investigations

Chief Financial Officer



Financial Risks

 "Hallucination " risk on financial facts, errors in reasoning and overreliance on outputs requiring numerical computation.

Risk-Mitigation Actions

- Identify internal controls and statutory requirements.
- Inventory financial tasks.
- Develop HR upskilling and reskilling plan





Internal Audit

Auditing Challenges

- * New methodologies, supervision, and skill sets
- * Generativity, emergent abilities, lack of grounding, and API accessibility
- It's difficult and ineffectual to assess the risks that generative AI systems pose independent of the context in which they are deployed



Risk-Mitigation Actions

- * Collaborate with stakeholders
- * Adapt risk assessment process
- * Audit core data sets
- * Design audit plans for AI systems, models, and outputs



Bottom Line



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3

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Ultimately, the promise of generative AI rests with your people

Invest in them to know the limits of using the technology as an assistant, co-pilot, or tutor, even as they exploit & realize its potential

Empower your people to apply their experience to critically evaluate the outputs of generative AI models – after building your enterprise risk guardrails

Every savvy user can be a steward of trust



The Opportunities And Risks Of Building A Generative Ai Powered Medical Consultation Chatbot

They trained the AI model using years of historical patient data including symptoms, diagnoses, and treatments

Title/Position	Actions
Chief Data Officer	* Ensured accurate, unbiased training data
Chief Compliance Officer	 Verified compliance with healthcare regulations on data use
Chief Privacy Officer	 Advocated privacy-by-design approach for user data handling
Chief Technology Officer	* Set up dedicated instance separating user data from operations
Legal Department	 Negotiated contractual data protections with AI vendor
Chief Information Security Officer	* Designated chatbot as high priority crown jewel for security
Internal Audit	* Developed risk assessment and audit plan focused on reliability, legal and compliance risks



Key Takeaways

01. Balancing Innovation & Risk

We focused on the transformative potential of generative AI while highlighting the inherent security vulnerabilities it introduces. We learned to strike a balance between innovation and risk mitigation, enabling us to harness the power of AI while safeguarding their digital assets

02. Actionable Strategies for Al Security

We gained practical strategies to identify, assess, and mitigate AI-specific risks. From algorithmic biases to adversarial attacks, with actionable insights to fortify AI systems against emerging threats.

03. Collaborative Defense

We explored how collective defense efforts, including information sharing, can contribute to securing AI ecosystems effectively

- * Cross-functional collaboration on governance, privacy, security, compliance
- * Aligned data practices to healthcare regulatory obligations
- * Prioritized reliability, auditability, and responsible AI practices

Readings & References

- **01.** <u>https://www.pwc.com/us/en/tech-effect/ai-analytics/responsible-ai-for-generative-ai.html</u>
- **02.** <u>https://www.mayerbrown.com/en/perspectives-</u> <u>events/publications/2023/09/what-boards-need-to-know-</u> <u>regarding-the-forthcoming-artificial-intelligence-related-legal-</u> <u>frameworks-and-what-they-can-do-to-prepare</u>
- **03.** <u>https://www.gartner.com/en/articles/what-it-takes-to-make-ai-safe-and-effective</u>

QUESTIONS?

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